



**PLEASE  
LEAVE WITH THE  
HOMEOWNER**

# HOMEOWNER CARE GUIDE

*Keeping your Truedor looking and performing at its best*

Thank you for choosing Truedor. Your front door plays a crucial role in the overall look and feel of your property and we hope that it enhances the attraction of your home's façade; keeping you safe, secure and protected from the elements for many years

## HIGH PERFORMANCE DOOR

Manufactured in the UK using high-technology machinery and processes, each Truedor product is tested to the highest recognised standards of weather resistance, draught exclusion and security capability. The high performance of the door is provided by its formation from GRP composite door slabs (high impact, glass-reinforced polymer skins housing thermal insulation), combining traditional wood aesthetics with low maintenance and great thermal performance. GRP composite doors are long lasting and won't split or rust; avoiding the pitfalls of timber doors that can feature inconsistencies in size and shape, caused by thermal expansion, thermal contraction and poor engineering or workmanship.

## TRULY SECURE

Our doors are fitted with high security multi-point locking systems as standard. These locks meet the requirements of PAS 24:2102 and are tested in accordance with BS EN ISO 9001 Quality Assurance. To take the security of our doors to an even higher level, we also fit our specially-designed, triple hinge-bolt system as standard. This involves two sets of triple hinge-bolts that secure the door to the frame, engaging automatically every time the door is closed. This is in addition to three Trojan 3D hinges, which can be adjusted to provide the perfect fit, whilst providing an unobtrusive, secure design. As well as striving to provide doors that protect against intruders, we also aim to make fitting composite doors easier, which the hinges allow with vertical and lateral adjustment.

## A MANUFACTURER YOU CAN TRUST

IG Doors, the company behind Truedor, has been manufacturing high specification composite doors for over 35 years. In that time, it has become known for outstanding products and high levels of service. IG Doors is one of the leading door manufacturers in the UK, producing thousands of doors every week from its state-of-the-art manufacturing facility in South Wales. Whilst the majority of entrance door fabricators in the UK use door slabs made in China or Korea; IG doors makes its own door slabs as part of a unique, continuous door production process at its one-of-a-kind British facility.

## PEACE OF MIND GUARANTEED

There are a number of component parts that combine to make up a Truedor. For a full list of component guarantees, including terms and duration, visit [www.truedor.co.uk/guarantee](http://www.truedor.co.uk/guarantee) where you can find the installation and operating instructions that must be followed to validate the guarantee, as well as the guarantee periods and conditions.

## MAINTENANCE

Cleaning and maintaining your door is straightforward and the following tips will help you keep your home's main entranceways working efficiently and looking good.

---

### CLEANING YOUR TRUEDOR

---

DOOR	HOW TO CLEAN	IMPORTANT NOTE
Door Leaf	Keep the grime and grit away with warm soapy water (not washing up liquid) and wipe.	
Door Frame	Wash with warm soapy water.	Stubborn stains demand a specialised PVC-U cleaner.
External Glass	Wash with warm soapy water.	
Leaded Glass	Wash with warm soapy water.	
Hardware (handles, letterplates & knockers)	Take a clean cloth and warm water with a mild detergent, then simply wipe clean to a shine.	Oxidisation will naturally occur over time.

---

### MANAGING YOUR TRUEDOR

---

DOOR	MAINTENANCE	IMPORTANT NOTE
Hinges	Keep them at their best by lubricating them with a little light engineering oil, such as 3-IN-ONE®.	
Cylinder Locks	Need lubricating with a Teflon based lubricant.	These are sensitive. Do not use oil or graphite powder.
Hardware (handles, letterplates & knockers)	Just add a touch of light engineering oil on all moving parts.	Especially important if you live near the coast, a building site or industrial facility.

---

THE TRUEDOR TEAM

IG DOORS LTD

Lon Gellideg

Oakdale Business Park

Blackwood

NP12 4AE

Tel: 01495 368240

Email: [trade@igdoors.co.uk](mailto:trade@igdoors.co.uk)